

Cerner Flash

05/22/2023

*****Attention 5/23/23*****

Phone and Address Organizers

Effective on 5/23/2023 a new functionality will be available within the registration pathways. The phone and address organizers are sections within the registration conversations that allow a user to modify, edit, or remove inaccurate or outdated information for the patient. These organizers should be used in situations such as, but not limited to, when:

- Patient states they have never lived at this address
- Patient states they have never used a specific phone number
- Inaccurate information is being populated on discharge paperwork or facesheets

Both organizers can routinely be located in the Add/Modify Person conversations in PMOffice.

Phone Organizer

The phone organizer (screenshot below) will also temporarily be available in the Register Patient and ED Modify conversations. Actions you can take in the organizer include:

- Modify Existing – This action will allow you to modify the phone number that is selected.
- Change of Phone – This action will allow you to replace a phone number that is selected.
- Remove – This action will remove the phone number that is selected from all conversations and registration in the system.
- Show Previous – This action will display previous phone numbers.
- Show Future – This action will display phone numbers not yet saved in the system.

Phone Viewer:

	Phone Number	Phone Type	Contact Method	Begin Effective Date	End Effective Date
	0-	Alternate			Indefinite
	0-	Business	Tel		Indefinite
	0-	Pager personal			

- Modify Existing
- Change of Phone
- Remove
- Show Previous
- Show Future
- Cancel

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Address Organizer

The address organizer (screenshot below) will be available only in the Add/Modify Person registration conversation as of 5/23/2023.

- New Address – This action will allow you to add a new address.
- Correct Address – This action will allow you to modify an address that is selected.
- Remove Address – This action will remove the address that is selected from all conversations and registration in the system.
- Show Previous Addresses – This action will display previous addresses.

